

JULY NEWSLETTER



UPCOMING BATCHES- AUGUST

- ITIL4 Foundation : **21-22 August**
- PMP Training : **7,8,9,10 Aug**
- ITIL 4 Specialist : High-Velocity IT (HVIT) : **27 Aug - 29 Aug**
- ITIL 4 Specialist : Direct, Plan, and Improve (DPI) : **20-22 Aug**
- Service Desk Analyst (SDA) : **11-13 Aug**
- PRINCE2 Foundation : **18-20 Aug**
- DP-203T00: Data Engineering on Microsoft Azure Course : **12-15 Aug**
- AZ-500: Microsoft Azure Security Technologies : **12-15 Aug**

[Click here to view full training calendar](#)

UPCOMING EVENTS



Upcoming Events



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PeopleCert®

CUSTOMER SUCCESS SUMMIT 3.0

SPARK
Success Partnership And Relationship Keys

SAVE THE DATE

22nd & 23rd AUG

Angsana Oasis Spa And Resort, Bengaluru

ACQUIRE RETAIN
EXPAND GROW
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CUSTOMER SUCCESS SUMMIT 3.0

SPARK
Success Partnership And Relationship Keys

SAVE THE DATE

26th Sept, 2025

Holiday Inn Mumbai International Airport

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The Human Advantage: Why Behavioral Skills Drive Service Desk Success



HOW TO ADDRESS THE PROBLEM OF PRODUCTIVITY PARANOIA

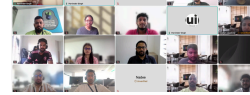
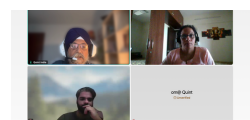
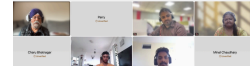
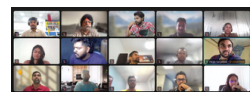
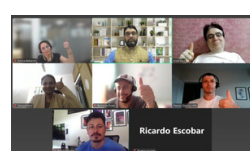


Latest Articles & Blogs

- [The Human Advantage: Why Behavioral Skills Drive Service Desk Success?](#)
- [How to Address the Problem of Productivity Paranoia](#)
- [Top 7 Strategies for Implementing AI in IT Service Management](#)

Programs Delivered

ITIL Foundation, ISO20000 Auditor Training, PMP Training, Design Thinking for Innovation Responses to deficiencies for Regulatory Affairs Function, Agile workshop Project Scheduling and Cost Control , Train the Trainer (TTT),Negotiation Skills



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SUNIL MEHTA
Managing Director
Quint Consulting Service

MAGGIE SASS
Organizational Psychologist, EVP of
Research, Content, & Professional Services
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EPISODE 2

SUNIL MEHTA
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MAGGIE SASS
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EPISODE 3

SUNIL MEHTA
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MAGGIE SASS
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Managing Director
Quint Consulting Service

NITA VYAS
Leadership Trainer & Coach

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IT MANAGER**

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Director, Enterprise &
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itsSMF India
The IT Service Management Forum

Community



Quint is proud to be on the itsSMF India Board and excited to support its relaunch. As part of this initiative, we are actively engaging academia and industry to strengthen IT Service Management (ITSM) adoption.

We're excited to announce a transformative step in bridging the gap between academia and industry – the official launch of the IT Service Management (ITSM) course at B.M.S. College of Engineering, in collaboration with the itsSMF India Chapter.

This initiative marks the first time in India that a globally recognized ITSM framework has been integrated into formal engineering education. More than just a curriculum addition, this program is a powerful step toward building industry-ready talent, offering students early exposure to best practices that drive global IT excellence.

The launch event was filled with enthusiasm, rich discussions, and a shared commitment to shaping future IT leaders. We extend our heartfelt thanks to the visionary academic leadership at B.M.S. College of Engineering – including the Principal, Deans, HODs, faculty, and staff – for their unwavering support in making this possible.

We also appreciate the efforts of the broader itsSMF India Chapter team, academic contributors, and industry professionals who collaborated to bring this vision to life.

This collaboration represents a major milestone in our ongoing journey to build future-ready professionals and foster deeper alignment between academic learning and industry expectations.

If you'd like to be part of the itsSMF India Chapter, collaborate with us on academic initiatives, or contribute to the future of ITSM education – reach out to us at info@itsmfindiachapter.com.

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