

MAY NEWSLETTER



UPCOMING BATCHES- JUNE

- Design Thinking : **11-12 June**
- ITIL4 Foundation : **19-20 June**
- PMP Training : **6,13,20,27 June**
9,12,16, 17 June
- ITIL 4 Specialist :Monitor, Support & Fulfil (MSF) : **11-13 June**
- ITIL 4 Specialist : Digital and IT Strategy (DITS) : : **18-20 June**
- DP-203T00: Data Engineering on Microsoft Azure: **09-12 June**
- AZ-500: Microsoft Azure Security Technologies : **09-12 June**

[Click here to view full training calendar](#)

Upcoming Webinars : June



WEBINAR
BLOCKCHAIN
For **INDIA**
TRANSFORMATION

20th June 11:30 AM -12:30 PM

PRASANNA LOHAR
President India Blockchain Forum

SAMIR BALE
Director Strategic Account Quint

Webinar : Blockchain for India Transformation

20th June | 11:30 AM -12:30 PM IST

As India races toward a digital-first future, blockchain is rewriting the rules of governance, finance, identity, and more.

Join our exclusive 60-minute webinar, Blockchain for India Transformation, brought to you by Quint. Dive into real-world use cases, cutting-edge policies, and innovation ecosystems driving impact across public and private sectors.

From CBDCs and supply chain transparency to smart cities and job creation—discover how blockchain is shaping India’s tomorrow.

Register Now to Join

**UPCOMING
EVENTS**



The Human Advantage: Why Behavioral Skills Drive Service Desk Success



HOW TO ADDRESS THE PROBLEM OF PRODUCTIVITY PARANOIA

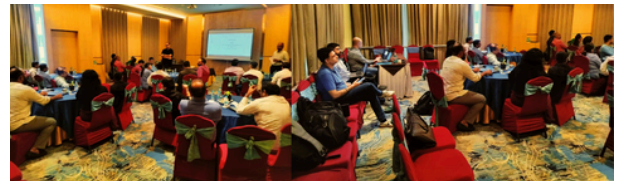


Latest Articles & Blogs

- [The Human Advantage: Why Behavioral Skills Drive Service Desk Success?](#)
- [How to Address the Problem of Productivity Paranoia](#)
- [Top 7 Strategies for Implementing AI in IT Service Management](#)

Programs Delivered

COBIT 2019 Foundation , Fierce Foundation , Service Desk Analyst ,ITIL4 Foundation, PMP Training, Agile Workshop for Practitioners, ITIL 4 Specialist Collaborate, Assure and Improve, ITIL4 Digital & IT Strategy, GenAI for Developers, Design Thinking



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Catch our latest Q&A episodes to see how ITIL can support your career journey:

Explore Our ITIL Career Pathways Series – **Episodes 7 to 11 Are Live!**

Looking to move ahead in your IT career? Whether you're aiming to manage complex systems or lead transformational projects, gaining specialized skills through ITIL can open doors to exciting opportunities.

PeopleCert's recommended ITIL certification pathways are designed to equip you with the knowledge and credentials needed to advance with confidence.

Quint CONSULTING SERVICES **PeopleCert**

TALK SHOW

Season 4

EPISODE 7
CERTIFICATION
PATHWAY
IT MANAGER

VIVEK JOSEPH
Director, Enterprise & Government-APAC, PeopleCert

AMIT KANADE
Director - Strategic Account, Quint Consulting Services

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TALK SHOW

Season 4

EPISODE 8
CERTIFICATION
PATHWAY
IT ANALYST

VIVEK JOSEPH
Director, Enterprise & Government-APAC, PeopleCert

AMIT KANADE
Director - Strategic Account, Quint Consulting Services

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TALK SHOW

Season 4

EPISODE 9
CERTIFICATION
PATHWAY
SOFTWARE
ENGINEER

VIVEK JOSEPH
Director, Enterprise & Government-APAC, PeopleCert

AMIT KANADE
Director - Strategic Account, Quint Consulting Services

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TALK SHOW

Season 4

EPISODE 10
CERTIFICATION
PATHWAY
IT
PROJECT MANAGER

VIVEK JOSEPH
Director, Enterprise & Government-APAC, PeopleCert

AMIT KANADE
Director - Strategic Account, Quint Consulting Services

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TALK SHOW

Season 4

EPISODE 11
CERTIFICATION
PATHWAY
SYSTEM
ENGINEER

VIVEK JOSEPH
Director, Enterprise & Government-APAC, PeopleCert

AMIT KANADE
Director - Strategic Account, Quint Consulting Services

Upcoming Events

Save the Date – We're Back in Bangalore & Mumbai!



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CUSTOMER SUCCESS SUMMIT 3.0

SPARK
Success Partnership And Relationship Keys

SAVE THE DATE

 **22nd & 23rd AUG**

 **Angsana Oasis Spa And Resort, Bengaluru**




Quint CONSULTING SERVICES **PeopleCert**

CUSTOMER SUCCESS SUMMIT 3.0

SPARK
Success Partnership And Relationship Keys

SAVE THE DATE

 **26th Sept, 2025**

 **Mumbai**

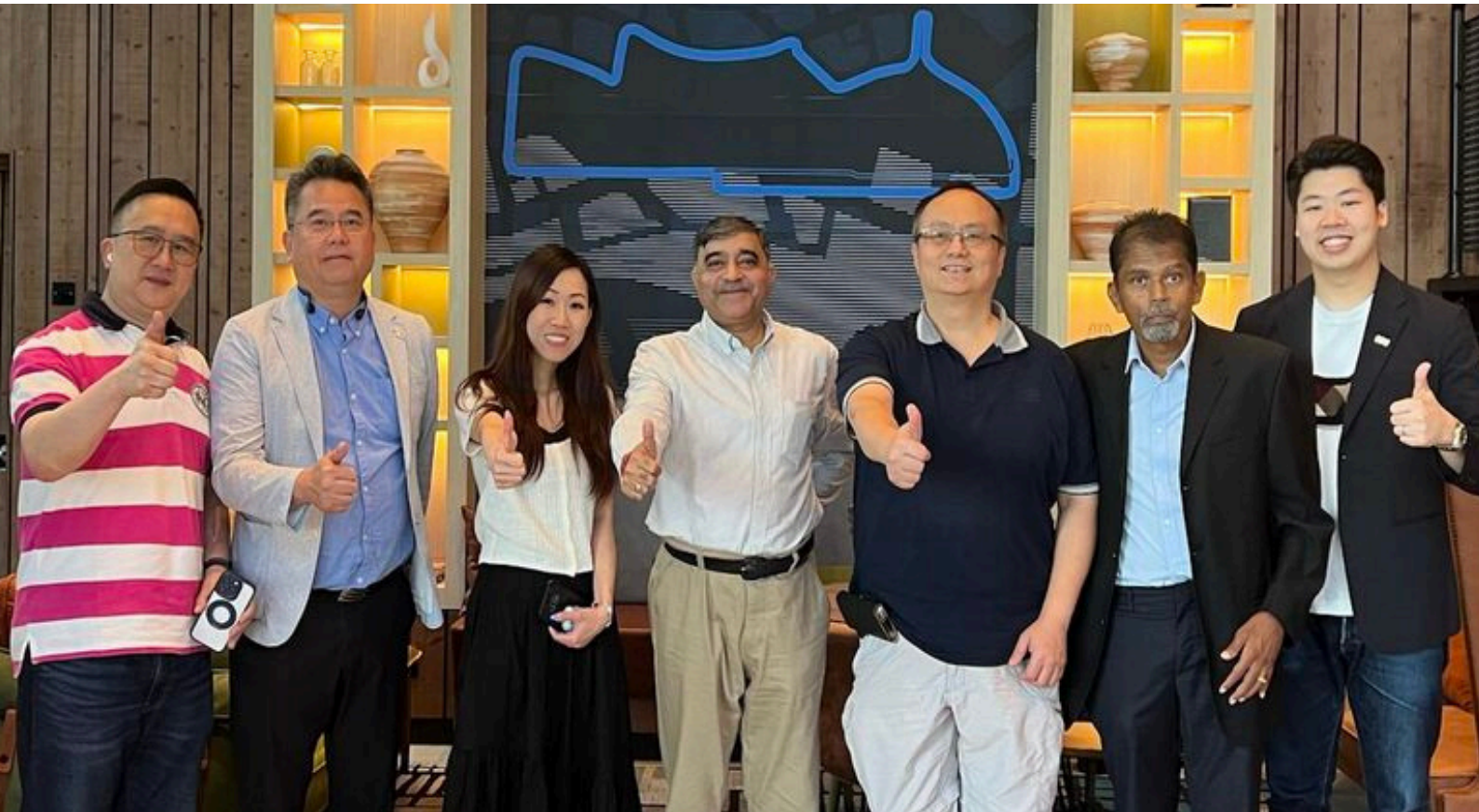


Following the overwhelming response to our previous editions, we're excited to bring Customer Success Summit 3.0 to both Mumbai and Bangalore once again! Building on the legacy of Summits 1.0 and 2.0, this year's edition introduces the SPARK framework—Customer Success Partnership And Relationship Keys—a transformative model that strengthens partnerships across every stage of the customer journey. Mark your calendars and get ready to join us in igniting powerful success stories in your city!



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Quint is proud to be on the itsSMF India Board and excited to support its relaunch. As part of this initiative, we are actively engaging academia and industry to strengthen IT Service Management (ITSM) adoption.

Over the past months, the itsSMF India Chapter has been on a meaningful journey visiting premier institutions like Dayananda Sagar College of Engineering and BMS College of Engineering. These engagements focused on introducing ITSM concepts, industry best practices, and career pathways to students and faculty, nurturing the next generation of ITSM professionals.

Recently, chapters from India, Malaysia, and Hong Kong met in Putrajaya to spark deeper regional collaboration. Backed by itsSMF International, this effort includes co-authored content, expert panels, benchmarking surveys, and joint participation in key industry events. Chapters from Thailand, Australia, and the Gulf are also contributing to this shared vision.

This regional partnership reflects the growing importance of ITSM as organizations embrace digital transformation, agility, and customer-centric approaches. By sharing local success stories and best practices, we aim to elevate ITSM maturity and create greater impact across Asia and the Gulf.

Together, we are building a future-ready, globally connected ITSM community—one that learns, grows, and leads through collective insight and collaboration.